Mes Contacts

THE MEMBER'S GUIDE

Everything you can do with Mes Contacts

From signing up to your first message, step by step: your profile, your list and contacts, notifications on your phone, writing, scheduling, targeting, welcoming your guests, the directory, advertising, your subscription and referral.

1 Mes Contacts in 1 minute
2 Getting started
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1 Mes Contacts in 1 minute

Mes Contacts is a private messaging service where your messages really arrive. No spam filter, no algorithm: the people who chose to follow you receive what you write.

The idea, in three sentences

1. **You invite the people around you** with your personal link: everyone who signs up thanks to you joins your contact list.
2. **Your list grows by itself**: when your guests invite others in turn, these new people join your list too, over several levels.
3. **You write, they receive.** Your message lands in their Mes Contacts inbox, with a notification on their phone.

"Levels", explained simply

Level	Who is it?	Example
Level 1	The people **you** invited.	You invite Paul.
Level 2	The people invited by your guests.	Paul invites Léa.
Level 3 and +	And so on, step by step.	Léa invites Hugo…

The free version lets you write to **levels 1 and 2**. The plans let you go further (chapter 12). You can also add to your list members already invited by someone else, with their consent: these are **added contacts** (chapter 7).

What makes Mes Contacts different

- **Your messages get read**: everyone has a limited number of sends, so inboxes stay pleasant and nobody is flooded.
- **Your privacy is protected**: your email is visible to nobody, except the person who invited you if you agree.
- **You stay in control**: block a sender, report a message, download or delete your data, in one click.
- **The basic version is free**, forever, with no credit card.

> **This guide describes Mes Contacts at launch.** During pre-registration, you already have access to your personal space, your profile, your invitation link, your team, added contacts and notifications. Messaging, paid plans, the directory and commissions open at the official launch; Broadcast a little later. The terms of sale are published on the **CGV** page of the site. **The inside of the site (your space, messaging) is in French for now**: the screens in this guide show it as you will see it, and button names are given in French with their translation. Your browser can translate the pages in one click.

2 Getting started

Signing up takes one minute. Here are the steps to get ready, in order. The "Getting-started guide" shows them screen by screen.

Step 1 — Book your place

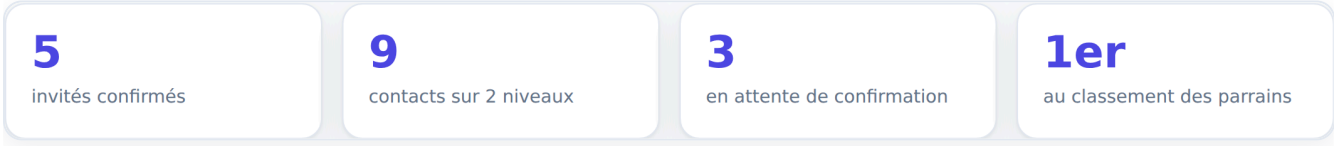
1. Open the invitation link you received, or go to **mes-contacts.fr**.
2. Enter your first name, last name and email, then tap **Continue**.
3. Choose your country, your region from the list (department, province, canton… when the country has a list) and your languages. You'll add your **activity** and **interests** afterwards in your space ("Complete your profile" banner): they are used for targeting, so that you mostly receive what concerns you.
4. Tick the boxes: only the first one is required, but to get the most out of Mes Contacts, tick all four (the **Tick all** link does it in one click). Then tap **Book my place for free**.

Step 2 — Confirm your email address

You immediately receive an email: click **Confirm my place**. Until you confirm, you don't appear in the list of the person who invited you. No email? Check your **spam** folder or the **Promotions** tab.

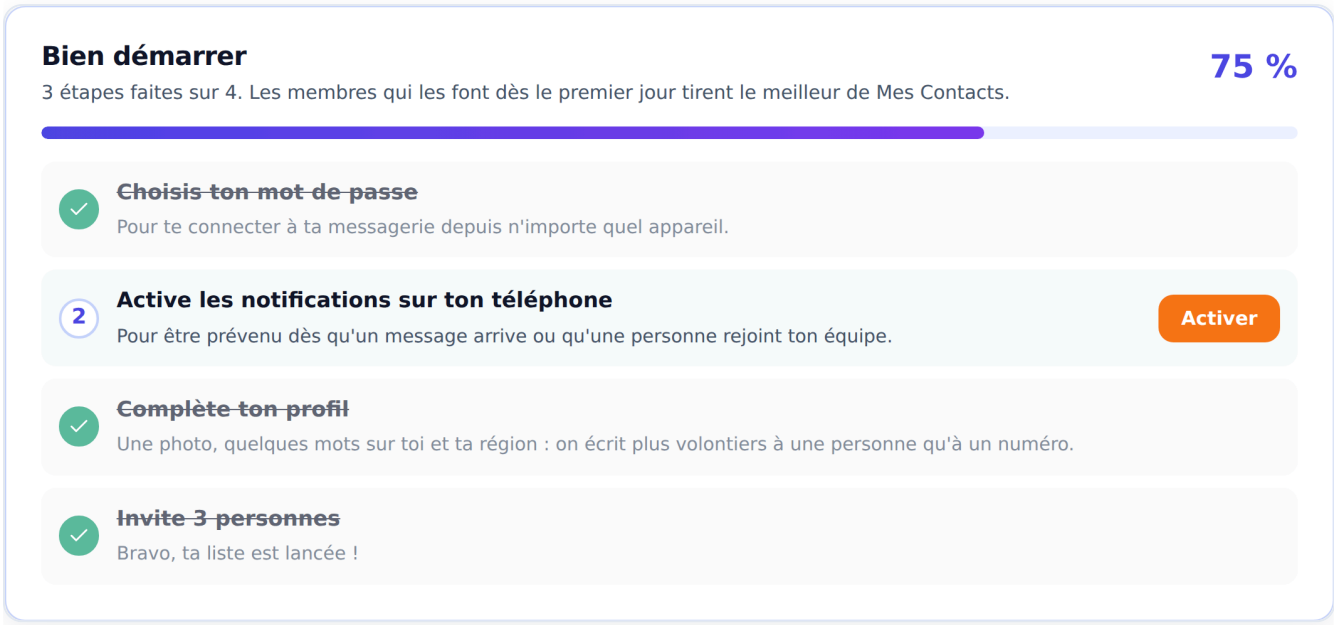
Step 3 — Your personal space

This is your dashboard: your member number, your invitation link, your team and your settings. **Bookmark it**: the link you received by email gives you access to your space without a password. Lost the link? "My space", in the menu at the top of every page of the site, sends you a new one.



At the top of your space: your confirmed guests, your list over 2 levels, pending sign-ups and your place in the referrer leaderboard.

"Bien démarrer" (Getting started): your starting checklist NEW



Each completed step is ticked automatically, with the progress bar.

Members who complete these steps on day one are the ones who get the most out of Mes Contacts: choose your password (at launch), turn on notifications, add contact@mes-contacts.fr to your email contacts (our emails will no longer land in spam), complete your profile, add your birthday, invite 3 people. When everything is done, the block disappears.

At launch: your password

When messaging opens, a **Choisir mon mot de passe** (Choose my password) button appears in your space. Then you log in on the **Connexion** (Log in) page with your email and password. Forgotten it? "Mot de passe oublié" (Forgot password) sends you a link by email.

3 The app and notifications

The most important setting: your phone (and your computer) alerts you as soon as a message arrives or someone joins your team. Nothing to download from an app store.

The “Active tes notifications” (Turn on your notifications) window

NEW



The very first time you enter your space, a window offers to turn on notifications. Tap **Activer les notifications** (Enable notifications), then **Allow** when your browser asks. If it asks how long to remember your choice, choose **“forever”** so you don't miss anything.

Tapped “Plus tard” (Later)? The window comes back the next time you log in, until it's done. You can also turn them on at any time with the **“Les notifications sur ton téléphone et ton ordinateur”** (Notifications on your phone and computer) box, which shows how many devices they are turned on for.

> **TIP**
>
> Turn them on for **every device** you use: once on your phone, once on your computer. In **private browsing**, browsers always refuse notifications: use a normal window.



The notifications box, in your personal space and in “Mon équipe” (My team).

On Android (Chrome)

1. Open your space in **Chrome**.
2. Tap **Activer les notifications** (Enable notifications), then **Allow** (and “forever” if a duration is offered).
3. Tap **Envoyer une notification test** (Send a test notification): "Ça marche !" (It works!) appears.
4. Optional: the **Installer Mes Contacts comme une application** (Install Mes Contacts as an app) link adds an icon to your home screen (or desktop). It does not turn on notifications: the orange button does that.

On iPhone (Safari)

1. Open the site in **Safari**.
2. Tap **Share** (the square with an arrow), then **Add to Home Screen** and **Add**.
3. Open Mes Contacts **from the new icon**.
4. Tap **Activer les notifications** (Enable notifications), then **Allow**, and run the test.

Requires iOS 16.4 or later.

What triggers a notification

Event	Example (notifications are in French)
A message from your network or a private message	« Nouveau message de Marie L. — Soirée de lancement jeudi 20 h » (New message from Marie L.)
An announcement from Mes Contacts	« Annonce de Mes Contacts »
A new person in your team	« Emma vient de rejoindre ton équipe ! » (Emma has just joined your team!)
A member gifted to you by your sponsor NEW	“Louis t'offre un nouveau membre !” (Louis is gifting you a new member!)
The weekly summary (Monday morning)	« Ton équipe a grandi cette semaine » (Your team grew this week)
A birthday in your team NEW	« C'est l'anniversaire de Chloé aujourd'hui ! » (It's Chloé's birthday today!)
A contact request, or an accepted request NEW	« Paul aimerait t'ajouter à ses contacts » (Paul would like to add you)
A referral milestone reached NEW	« Bravo ! Badge Ambassadeur et 1 mois offert » (Ambassador badge and 1 free month)
Your plan, your listing, a payment	« Ta formule se termine bientôt », « Ta fiche est en ligne »…

GOOD TO KNOW

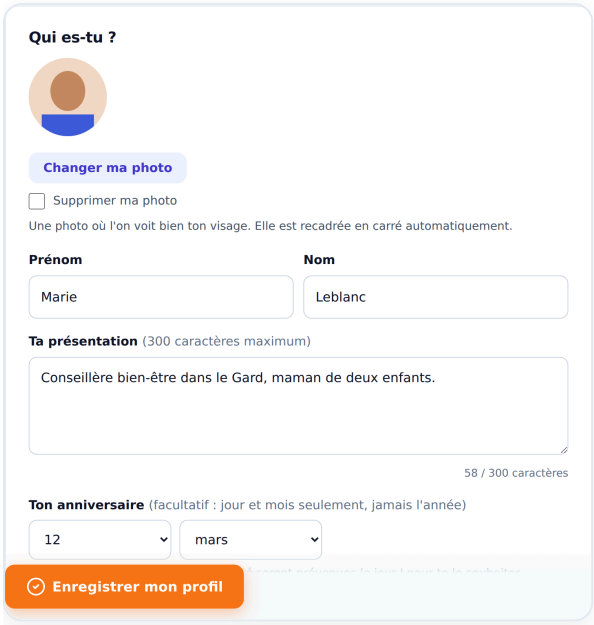
So that you are not disturbed all the time, beyond **10 messages from your network in the same day**, the next ones arrive without a notification. You lose nothing: they wait for you in your inbox.

It doesn't work?

- **"Notifications are blocked"**: tap the padlock to the left of the site address, then **Notifications → Allow**, and reload the page. On iPhone: Settings → Notifications → Mes Contacts.
- **Nothing arrives after the test**: "Désactiver sur cet appareil" (Turn off for this device), then turn it on again.
- **In private browsing**, this is normal: notifications are always refused there.
- **On iPhone**, notifications only work from **the home screen icon**.
- Check that **Do Not Disturb** or **Focus** mode is not on.

4 Your profile NEW

People write more willingly to a face than to a number. Your profile is what members of your network see of you.



The "Modifier mon profil" (Edit my profile) page.

Open it from your space (**Modifier mon profil** button under your name) or, in the messaging service, by tapping your first name at the top right.

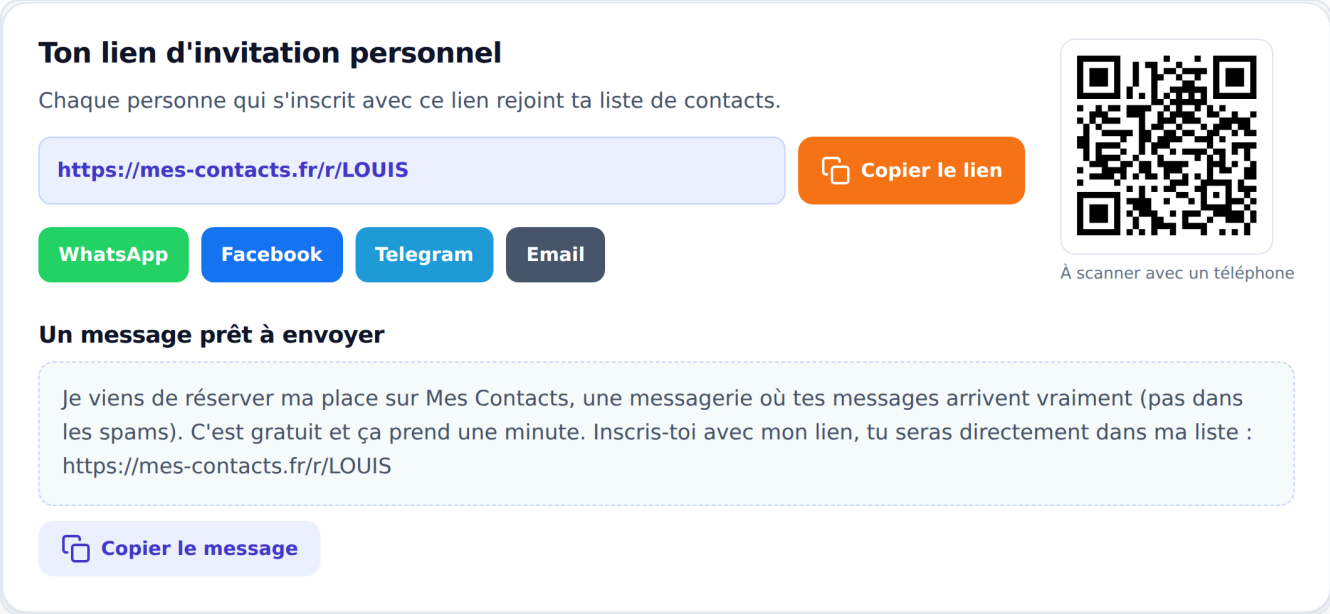
- **Your photo**: a portrait where your face is clearly visible. It is automatically cropped to a square. Without a photo, your initials are shown in a coloured circle.
- **Your introduction** (300 characters): what you do, what you offer. It appears under your messages and in your sponsor's team.
- **Your birthday** (optional, but a "Bien démarrer" step suggests it): day and month only, never the year. Your sponsor and your direct guests are notified on the day (chapter 6).
- **Your country, region, languages, activity, gender and interests (3 to 10)**: they are used to target messages, and are therefore required. The region is chosen from a list (departments in France, provinces in Belgium, cantons in Switzerland…), so that everyone writes it the same way. Your gender is never shown to other members, and you can answer "I prefer not to say". If something is missing, a "Complète ton profil" (Complete your profile) banner reminds you in your space.

> **TIP**
> A complete profile is one of the "Bien démarrer" steps. And in the directory, a clear photo and introduction build trust.

5 Building your list

Your list is your strength. Everyone who signs up with your link joins it, and everything they build afterwards becomes part of it too.

Your invitation link



In your space: your link, the share buttons, your QR code and a ready-to-send message.

- **Copier le lien** (Copy the link): paste it wherever you like (SMS, social networks, email signature…).
- **WhatsApp, Facebook, Telegram, Email**: share in one click, the message is already written.
- **QR code**: print it on your business card, your counter, your stand.
- **Copier le message** (Copy the message): a ready-made invitation text, to personalise with a word from you.

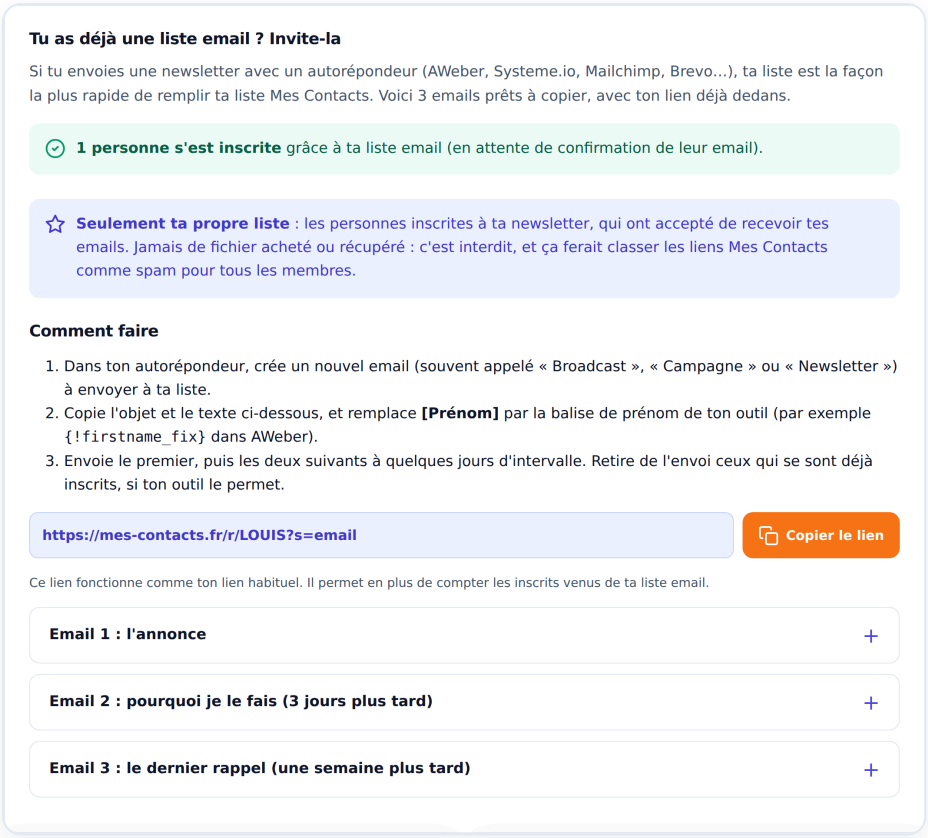
> A person who clicks your link stays linked to you for **30 days**, even if they sign up later, on the same device. If they are **already a member**, your link offers them to join your list as an added contact (chapter 7).

The 4 ways of inviting that work best

1. **Start with your 5 closest people**, with a personal message on WhatsApp.
2. **Explain why you are signing up**: your emails in spam, your posts nobody sees…
3. **Think of your current contacts** (customers, prospects, subscribers): "So you never miss my messages".
4. **Display your QR code** where people see you in person.

Already have an email list? The ready-to-copy kit NEW

If you send a newsletter with an autoresponder (AWeber, Systeme.io, Mailchimp, Brevo…), your email list is the fastest way to fill your Mes Contacts list. In your space, the block **"Tu as déjà une liste email ? Invite-la"** (Already have an email list? Invite it) gives you **3 emails ready to copy**, with your link already inside (in French for now: adapt them to your language).



The email kit in your space: your special email-list link and the 3 emails to copy.

1. In your autoresponder, create a new email to send to your list (often called "Broadcast", "Campaign" or "Newsletter").
2. Open email 1 of the kit, copy the subject and the text, and replace **[Prénom]** with your tool's first-name tag.
3. Send the first one, then the next two a few days apart (3 days, then a week).

The kit link ends with **?s=email**: it works exactly like your usual link, and also **counts the sign-ups coming from your email list**. The counter is shown at the top of the block.

> **GOOD TO KNOW**
>
> **Only your own list**: the people subscribed to your newsletter, who agreed to receive your emails. Never a purchased or harvested file: it is forbidden, and it would get Mes Contacts links classified as spam for all members.

GOOD TO KNOW

Share your link freely with the people around you, your customers and **your own contact list**. **Forbidden**: address lists purchased or harvested without consent, fake accounts and false promises. They may lead to the deletion of the account.

Milestones and badges NEW



No need to be at the top of the leaderboard: two kinds of rewards await you.

- **Badges**, based on the number of your **confirmed** direct guests: First steps (3), Ambassador (10), Builder (50), Legend (100).
- **Free months**, based on the number of your **subscribed** direct guests: 1 month for 10 subscribers, 3 months for 50, 12 months for 100. A subscribed guest is a direct guest who has been paying for the Local plan (€9.90) or higher for at least 30 days.

A free month is worth the price of the **cheapest** plan among your counted guests. Example: of your 10 subscribers, 3 are on Local at €9.90 and 7 on Expert: your free month is worth **€9.90**. It is paid to you as **credit**, automatically deducted from your subscription payments; if you are not subscribed yet, it waits for you and will be deducted from your first payment.

Your badges, your credit and your progress are shown in your space, with what you still need for the next milestone. A reward once earned is yours to keep.

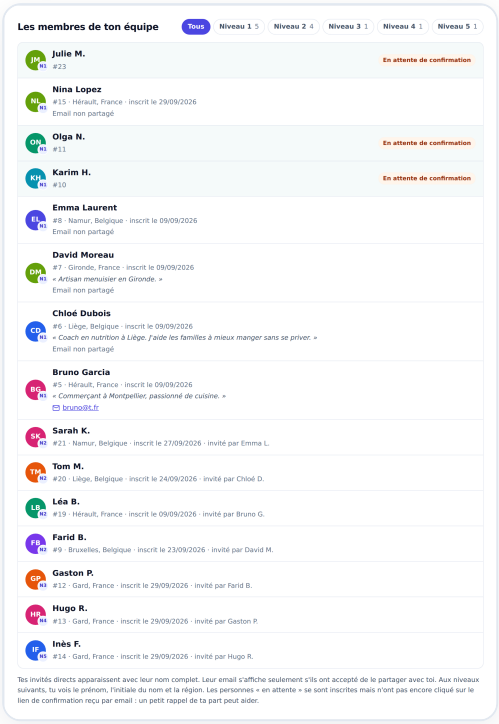
Why subscribed guests? Because it only takes a few minutes to create a fake email address. By rewarding real subscribers, free months go to those who truly grow the community.

The referrer leaderboard

The members who invite the most appear on the public leaderboard (first name and initial of the last name only). Your place is shown in your space.

6 Your team

Your team is not just a number: it's people. You find them in your space and in the "Mon équipe" (My team) tab of the messaging service.



Your team list, filterable by level, with photos and introductions.

Who	What is shown
Your direct guests (level 1)	Full name, photo, introduction, member number, region, sign-up date. **Email** only if they agreed to share it with the person who invited them.
The following levels	First name and initial of the last name, photo, number, region, sign-up date, and who invited them.
Pending	Signed up with your link, but not confirmed yet. A little reminder from you can help!

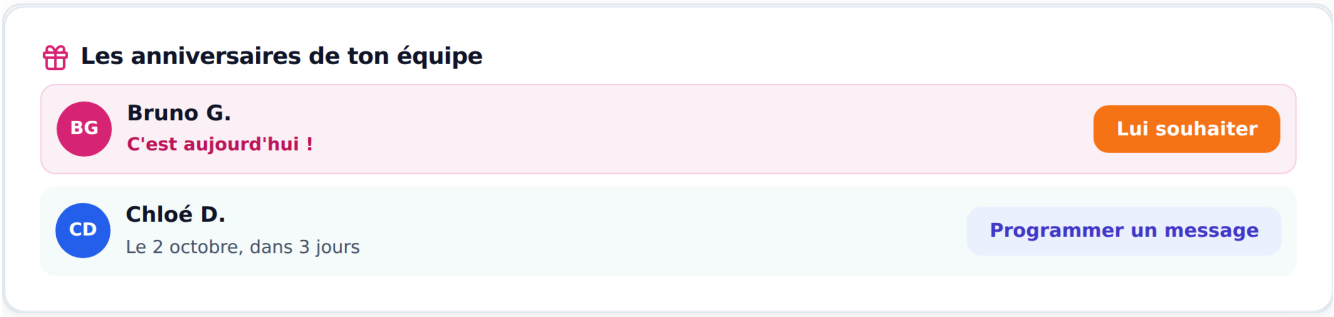
Your team's news



- As soon as a guest confirms: « **Nina vient de rejoindre ton équipe !** » (Nina has just joined your team!).
- Every **Monday morning**, the weekly summary, with the number of people beyond the levels your messages reach.
- Contact requests, milestones reached, birthdays…
- A badge on "Mon équipe" flags the news you haven't seen yet.

> **TIP**
> When someone joins your team, send them a little welcome note… or let the **welcome sequence** do it for you (chapter 11).

Birthdays NEW



Birthdays in the next 7 days (in your team, and your sponsor's) are shown in your space. On the day, you receive a notification. The **Lui souhaiter** (Wish them) button opens a private message with a "Happy birthday" template already filled in; **Programmer un message** (Schedule a message) lets you prepare it in advance. Only those who entered their birthday in their profile appear.

Your hidden depth NEW

This box shows how many people your messages reach today (levels 1 and 2 are **free for everyone**), then how many **more** you would reach with each plan, further down your network.

Ta profondeur cachée : 84 personnes de plus à portée de main

Aujourd'hui, tes messages touchent **9 personnes** (niveaux 1 à 2), gratuitement. Les niveaux 1 et 2 sont **gratuits pour tous**.

Plus loin dans ton réseau, d'autres personnes ne reçoivent pas encore tes messages. Voici combien tu en toucherais en plus avec chaque formule :

Relais 4,90 €/mois jusqu'au niveau 3	**+12 personnes**
Local 9,90 €/mois jusqu'au niveau 4	**+36 personnes**
Précision 14,90 €/mois jusqu'au niveau 5	**+84 personnes**

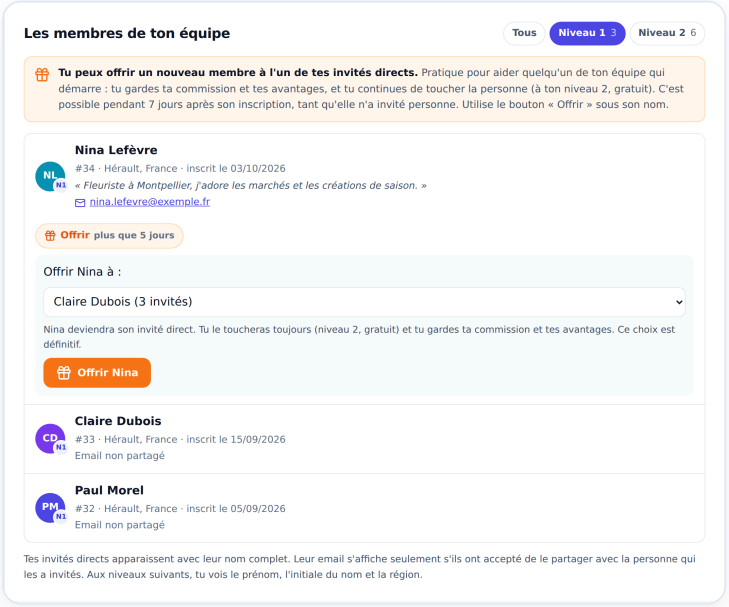
Les formules seront disponibles à l'ouverture, au prix fondateur pour les membres inscrits avant. Voir les formules →

The people in your network your messages don't reach yet, plan by plan.

Gift a new member to one of your directs NEW

When someone joins your team, you have **7 days** to gift them to one of your direct invitees, as long as they haven't invited anyone themselves. Handy for helping someone on your team who is just starting out.

1. Under their name, in “Les membres de ton équipe” (Your team members), tap 🎁 **Offrir** (Gift) (the number of days left is shown).
2. Choose the direct invitee who receives them (those with the fewest invitees are at the top of the list), then **Offrir** (Gift).



A new member to gift, with the choice of the direct invitee who receives them.

- **You** keep your commission, your badges, your free months and your leaderboard position on this person. You still reach them, at your level 2, for free.

- **The one who receives them** sees them as their direct invitee, with the “offert par…” (gifted by…) label. They can't see their email.
- **The gifted person** is informed by a notification. This choice is final and can only be made once.

Writing to someone in your team

Every member of your team has an **Écrire** (Write) button to send them a private message (chapter 10).

Exporting your team NEW

From the **Precision** plan, the **Exporter mon équipe** (Export my team) button (at the top of "Mon équipe") downloads a file to open in Excel or Google Sheets: number, first name, last name, level, region, country, sign-up date, who invited them, and your added contact. It contains exactly what you see on screen: full name and email only for your direct guests who agreed to share their email with you.



7 Added contacts NEW

Do you know someone who is already a member, but through someone else? You can still have them in your list and write to them, with their consent. Their account, their sponsor and their team stay the same.

Three ways to add a contact

1. **By their email**: in your space or in "Mon équipe", block "Mes contacts ajoutés" (My added contacts), type their address and tap **Envoyer la demande** (Send the request).
2. **Through your invitation link**: if a member who is already registered clicks your link, the site offers them to join your list in one click.
3. **If they sign up a second time by mistake** with your link, the request is created automatically.



The "Mes contacts ajoutés" block: your contacts, the add form and the people who added you.

Receiving a request



You receive an email (**Accepter** / Accept button) and a notification; the request also appears at the top of your space. **Accept**: the person can write to you and counts you in their list. **Decline**: they are not told and cannot ask you again for 30 days.

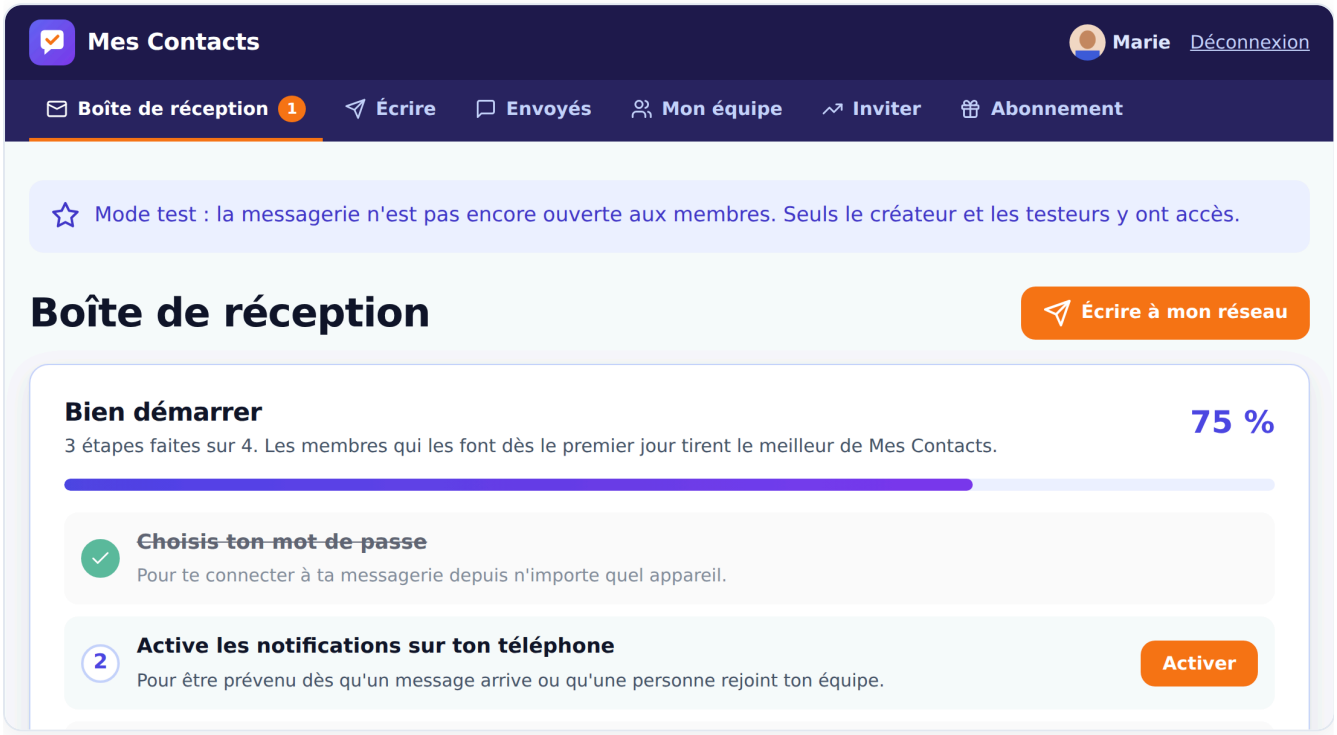
What it changes, exactly

For the added person	What happens
Group messages	They receive your messages to your whole list, like a direct guest. If they were already in your team, they receive them **only once**.
Private messages	You can write to each other privately, both ways.
Their account	Nothing changes: same sponsor, same team, same place.
Their own team	It **does not join** your list: only the added person is part of it.
Commissions, leaderboard	An added contact does not count for commissions, the leaderboard or milestones.

Either of you can **remove** the link at any time ("Retirer" / Remove button). And for your peace of mind, the site never reveals whether an email address is registered: the answer is the same in every case. You can send up to 30 requests per day.

8 Your inbox

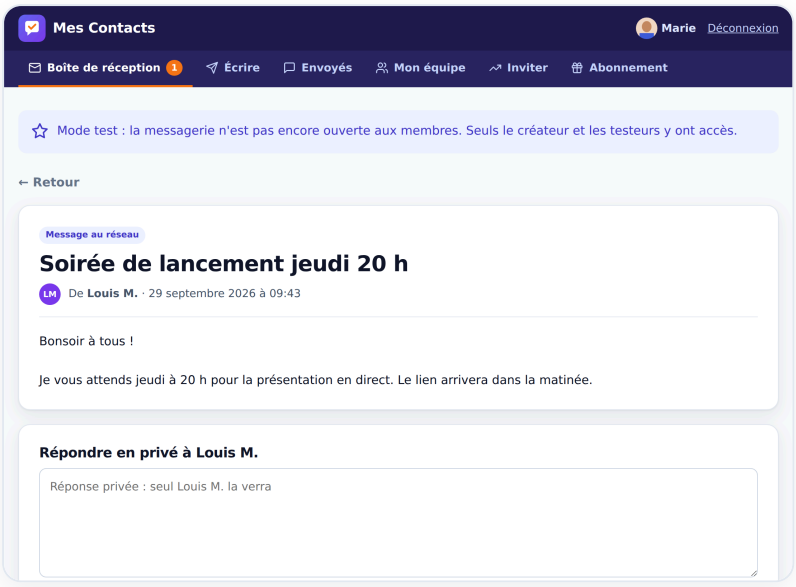
When messaging opens, log in with your email and password. The top menu gives you access to everything.



The inbox: unread messages are marked with an orange dot.

Menu	What it's for
Boîte de réception (Inbox)	Your messages: **Mon réseau** (messages from your network and private messages), **Annonces** (Mes Contacts announcements). When Broadcast opens, an **Offres des membres** (Members' offers) tab will be added if you accepted it.
Écrire (Write)	A message to your whole list, now or on a chosen date.
Envoyés (Sent)	Your sent messages (with the number of readers) and scheduled ones.
Mon équipe (My team)	Your team, your added contacts, your news, your welcome sequence and your settings.
Inviter (Invite)	Your personal space, with your invitation link.
Abonnement (Subscription)	Your plan, your payments and your commissions (chapter 12).

Reading a message



An open message: you can reply privately to its author.

- **Répondre en privé** (Reply privately): your reply is only visible to the author.
- **Supprimer** (Delete) removes the message from your inbox.
- **Bloquer l'expéditeur** (Block the sender): you will no longer receive their messages. You can unblock them in "Mon équipe".
- **Signaler ce message** (Report this message: spam, scam, shocking content…): it is reviewed by the Mes Contacts team. A sender reported by several members has their sending suspended automatically.

9 Writing to your whole list

A single message, and it lands in the inbox of everyone in your list, with a notification on their phone.

1. Tap **Écrire** (Write) in the menu.
2. Start from a **template** if you like, then give a short, clear **subject**: it's what makes people want to open it.
3. Write your message, **target** it if needed, choose **Maintenant** (Now) or **Programmer** (Schedule), then tap **Envoyer** (Send).

Templates NEW

Partir d'un modèle (facultatif)

Choisir un modèle...

Le texte s'ajoute ci-dessous : remplace ce qui est entre crochets [ ] et personnalise-le à ta façon.

Promotion, event invitation, news, thank you, reminder: the text fills in, you just complete what is between square brackets [ ].



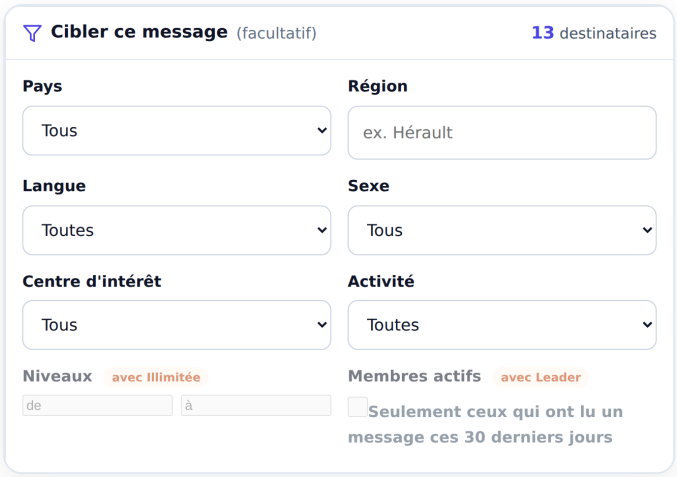
On the right of the page: who will receive your message, level by level, and your remaining sends.

Three ways to write



Mode	For whom?
Plain text	The quickest. Links (https://...) become clickable automatically.
Formatting	Bold, colours, headings, lists, links and images, like in a word processor.
HTML code	To paste the code of an email already designed. The code is filtered: scripts and dangerous elements are removed.

Targeting your message



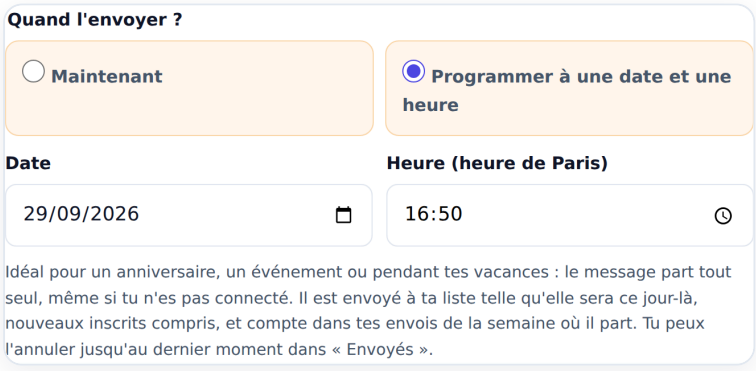
"Cibler ce message" (Target this message): the number of recipients updates with every choice.

Depending on your plan, you can write to only part of your list: a country or region (Local), a language or gender (Precision), an interest or activity (Expert), active members (Leader), specific levels (Unlimited). Criteria not yet included in your plan are greyed out, with the name of the plan that unlocks them.

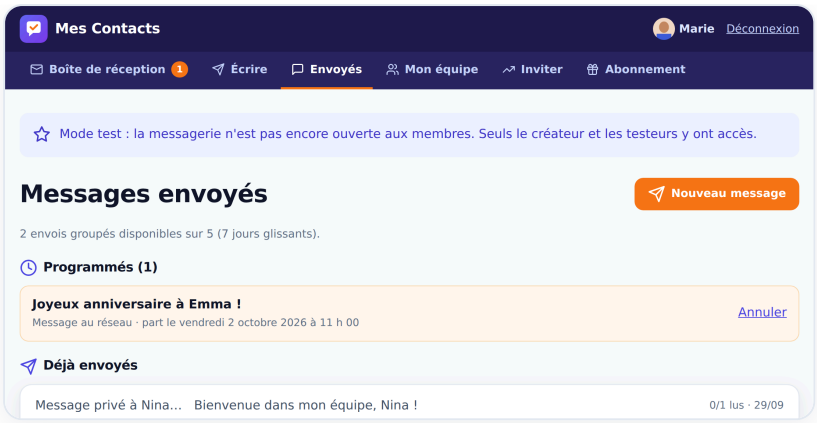
- **The restaurant in Béziers** announces its holiday menu only to members in the Hérault area.
- **The craftsman** presents his collection to decoration lovers, all over France.
- **The team leader** writes only to levels 3 to 5 for a training session that concerns them.

> **TIP**
>
> **Saved targetings** (Unlimited plan) NEW: choose your criteria, give them a name ("Hérault customers") and tap **Enregistrer ce ciblage** (Save this targeting). Next time, choose it from the "Mes ciblages enregistrés" list: all the criteria fill in with one click. Up to 20 targetings.

Scheduling a send



Ideal for a birthday, an event or during your holidays: choose **Programmer** (Schedule), a date (up to one year ahead) and a time (Paris time). The message goes out by itself, to your list as it will be on that day. You can **cancel** it until the last moment in "Envoyés".



"Envoyés" (Sent): your scheduled messages (in orange) and those already sent, with the number of readers.

Your message statistics NEW

Open a message in "Envoyés" to see how many people read it. From the **Precision** plan, you also see reading **level by level**, **when** they read it (within the hour, within the day…) and a comparison with your average over your previous 10 messages: enough to know which subjects work best.

How many messages?

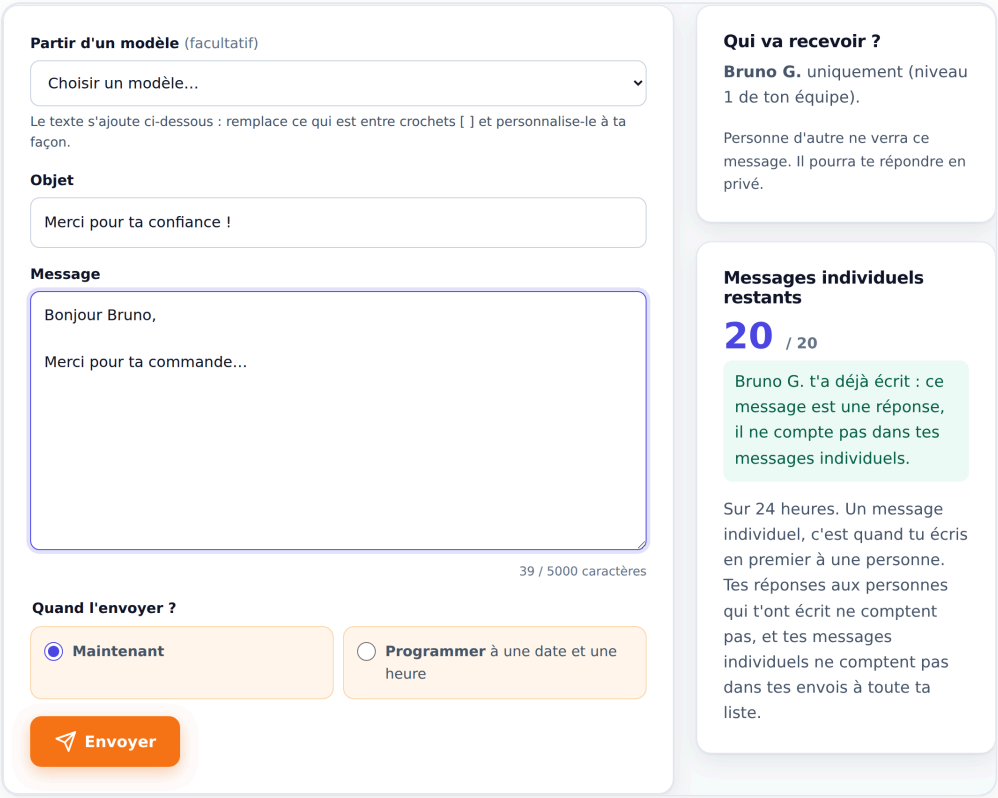
Each plan gives a number of sends to your whole list **per 7-day period**: 3 on Discovery, up to 1 per day on Unlimited. Each send recharges 7 days after being used; scheduled messages count in the week they go out. Need one more send? You can **buy one individually** (chapter 12).

> Why a limit? Because it is what guarantees that **your** messages get read: if everyone could send 20 messages a day, nobody would read anything anymore.

10 Private messages and replies

A thank you, an appointment, a birthday: when a message concerns only one person, private messages are made for it.

1. Go to **Mon équipe** and tap **Écrire** (Write) next to the person. To write to your sponsor: **Lui écrire en privé** (Write to them privately), under your list.
2. Start from a template if you like: **Happy birthday, Welcome, Thank you, Meeting proposal, Checking in**. The first name is added automatically.
3. Send now or **schedule** the send.

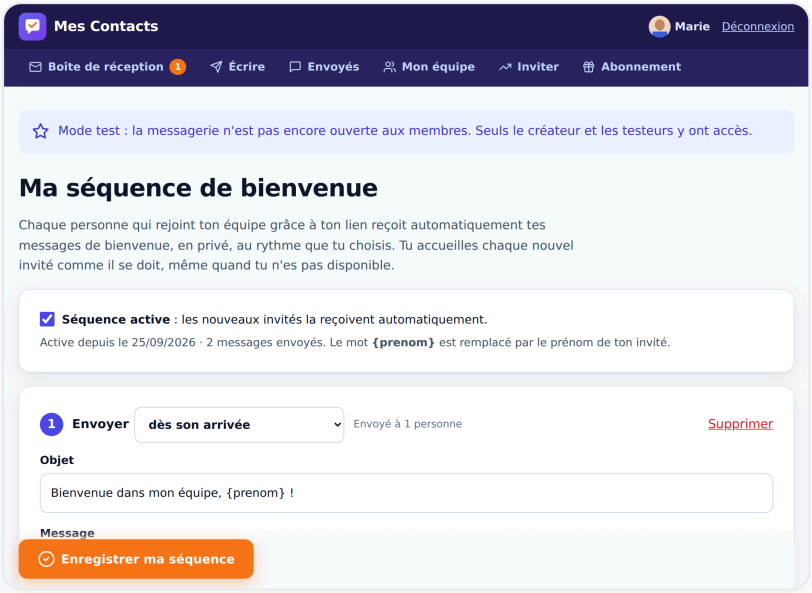


A private message: only the chosen person receives it.

- You can write privately to the people in your team that your messages reach, to your sponsor and to your **added contacts**.
- Limit: **20 individual messages per 24 hours**, meaning when you write **first** to someone. Your **replies** to people who wrote to you **don't count**: you can chat with them freely. Individual messages don't count towards your sends to your whole list either.
- If the person has blocked you, your message is not delivered to them.

11 The welcome sequence NEW

Everyone who joins your team through your link automatically receives your welcome messages, privately, at the pace you choose. You welcome every new guest properly, even when you are not available.



Messaging → Mon équipe → "Séquence de bienvenue" (Welcome sequence).

1. Open **Mon équipe**, then **Séquence de bienvenue**. Three example messages are already ready: keep them, edit them or delete them.
2. For each message, choose **when** it goes out: as soon as they arrive, or 1, 2, 3, 4, 5, 7, 10, 14, 21 or 30 days later. Up to **11 messages**, one for each send time.
3. Write **{prenom}** wherever you like: it is replaced by your guest's first name.
4. Tick **Séquence active** (Sequence on) and save.

- Only your **direct guests who arrive after activation** receive the sequence: your earlier guests don't get a surprise message.
- Each message is sent only **once** per person. Sequence messages do not count towards your sending limits.
- Available from the **Precision** plan.

> **TIP**
> A good 3-message sequence: **on the day**, welcome + turn on notifications; **2 days later**, complete their profile; **5 days later**, share their link with 3 friends. That's exactly the example provided.

12 Plans and your subscription

The free version is enough to get started. As your list grows, the plans let you reach more people, write more often and choose precisely who receives each message.

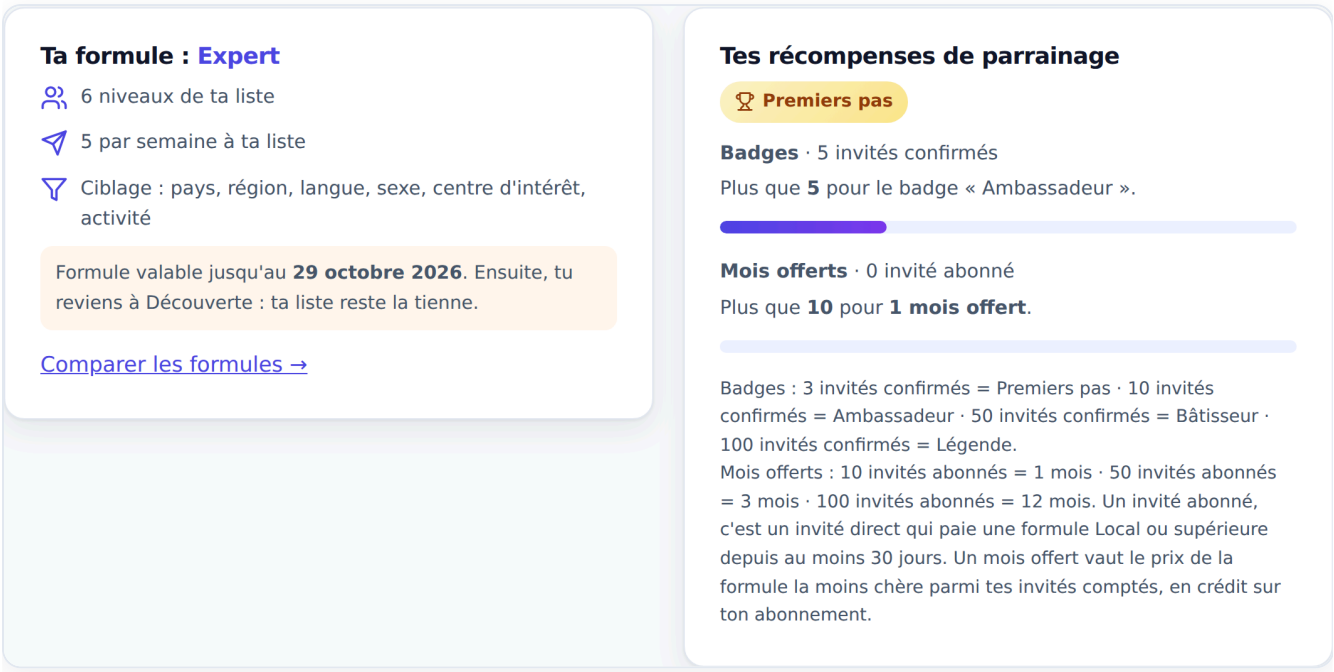
Plan	Price / month	Levels	Sends	What it adds
Discovery	**Free**	2	3 / week	Messaging, team, added contacts, scheduled and private messages, templates
Relay	**€4.90**	3	4 / week	Your list extends to level 3
Local	**€9.90**	4	4 / week	Targeting by country and region
Precision	**€14.90**	5	5 / week	Targeting by language and gender, welcome sequence, detailed reading statistics, export of your team
Expert	**€19.90**	6	5 / week	Targeting by interest and professional activity, **no more ads** in your messaging
Leader	**€24.90**	7	6 / week	Targeting of active members, 1 free Regional Broadcast / month (once Broadcast opens)
Unlimited	**€49.90**	All	1 / day	Targeting by specific level, saved targetings, 2 free Total Broadcasts / month (once Broadcast opens)

Each plan includes everything the previous one offers. Yearly payment: 2 months free. Prices in euros; full terms on the CGV page of the site (in French).

TIP

The founder price. All members whose registration is confirmed **before the launch** are founding members: the launch prices above are **guaranteed to them for life**, even when prices rise. No need to subscribe right away: the founder price waits for you, and you keep it even if you change plans, take a break or come back later. For all subscribers, a price increase never applies to an ongoing subscription.

Your plan, in your space



Your current plan and your referral rewards.

The 14-day free trial

On launch day, a **Commencer mon essai gratuit** (Start my free trial) button appears in your space, in the "Ta formule" (Your plan) block (it doesn't exist during pre-registration). All members are entitled to it, those who signed up before the launch as well as those who arrive later: the **Expert** plan free for 14 days, **once only**, with no credit card. The 14 days start **when you click**, not on launch day: there's no rush. **3 days before the end**, you receive an email with your trial summary (messages sent, reads, people you will no longer reach on the free version) and what changes if you choose nothing; then you simply go back to Discovery if you choose nothing. Your list stays yours.

Already on Relais, Local or Précision? You can also try Expert for 14 days, once. Your subscription carries on as normal during the trial, and at the end you get **your plan back, at the same price** (your founder price is kept), unless you choose to switch to Expert.

"Mon abonnement" (My subscription): choosing and paying



Choose Monthly or Yearly, tick the box, then "Choisir" (Choose).

1. In the messaging service, tap **Abonnement** (Subscription).
2. Choose **Mensuel** (Monthly) or **Annuel** (Yearly, 2 months free).
3. Tick the box: you accept the terms of sale and ask for the service to start right away.
4. Tap **Choisir** (Choose) under the plan: you are taken to the secure **Stripe** payment page. Mes Contacts never sees your card number.
5. Your plan is activated within seconds. A receipt is sent to you by email.



Extra sends

Used all your sends for the week? Buy extra sends: **€1.90** each, **€1.70** from 5 and **€1.50** from 10 (up to 20 at a time). Pay by card or in crypto (USDT, USDC). They stay available until you use them.

Managing, changing, cancelling

- **Gérer mon abonnement** (Manage my subscription): card, invoices, cancellation, in one click.
- **Change plans** at any time: unused time is deducted.
- **Cancel**: your plan stays active until the end of the paid period, then you go back to Discovery.
- **Yearly subscription**: a reminder email warns you before each renewal.
- **Referral credit** (free months): automatically deducted from your payments.

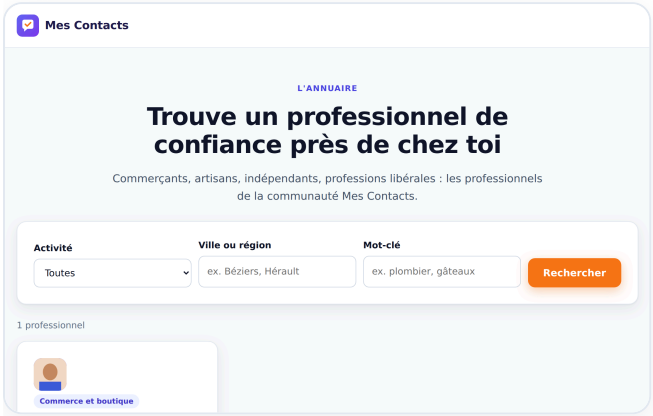
TIP

Paying in crypto (USDT on BEP20 or ERC20, USDC on ERC20): in "Abonnement" (Subscription), open **Ou payer en USDT ou USDC** (Or pay in USDT or USDC) below the plans, choose 1, 3 (−5%), 6 (−10%) or 12 months (2 months free), then send **exactly** the amount shown to the address given. Tap **Vérifier mon paiement** (Check my payment): your payment is recognised automatically on the blockchain, usually within a few minutes, and the page updates. No automatic renewal: you get a reminder 7 days before the end, and you can extend whenever you like.

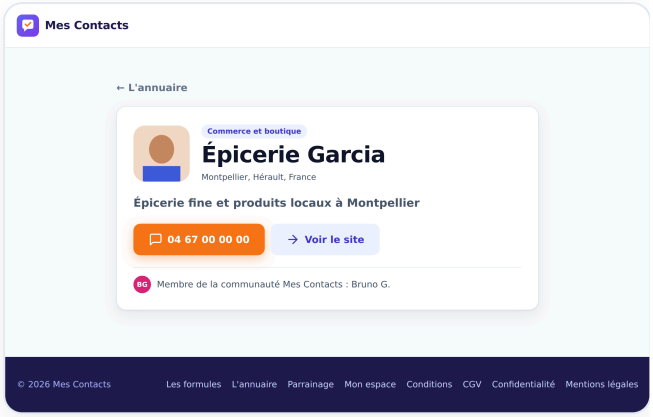
Right of withdrawal: you have 14 days to change your mind. As the service starts right away, you are refunded for the unused part. Simply write to contact@mes-contacts.fr. Details are in the terms of sale.

13 The business directory NEW

Shopkeeper, craftsperson, freelancer, professional? The directory lets members of the whole community find you near them. It is public: even visitors who haven't signed up can browse it.



Search: by activity, by town or region, by keyword.



A listing: logo, tagline, call button, link to the website.

Creating your listing

1. In your space, in the **"Tu es commerçant, artisan ou indépendant ?"** block, tap **Créer ma fiche** (Create my listing).
2. Enter the name of your business, your category, a short tagline, a description, your town, and how to reach you (phone, email, website). Add your logo or a photo.
3. Save: your listing is **checked by the Mes Contacts team** before going online. You receive a notification when it is published.

Publishing

Publishing in the directory costs **€9.90 per month**, with no commitment: **Publier ma fiche** (Publish my listing) button in "Mon abonnement". You can edit your listing at any time from your space.

> **GOOD TO KNOW**
>
> Only real businesses are accepted. A misleading, unlawful listing, or one unrelated to a real business, is refused or removed.

14 Broadcast

Your list is the people in your network. Broadcast will let you reach, in one go, members of the whole community who have agreed to receive offers from other members.

> Broadcast will open when the community has around **1,000 members accepting offers**, so that each broadcast truly reaches people. Its prices and terms will be published at that time.

For the sender

1. You choose your criteria: region, language, interests, activity.
2. You see **the exact number of people reached** before paying.
3. Your broadcast is **checked before sending**, then goes into the recipients' "Offres des membres" (Members' offers) tab.

- Planned for **all members**, even on the free version.
- **Leader**: 1 free Regional Broadcast every month. **Unlimited**: 2 free Total Broadcasts every month.
- **Founding members**: 20% lifetime discount on broadcasts purchased.

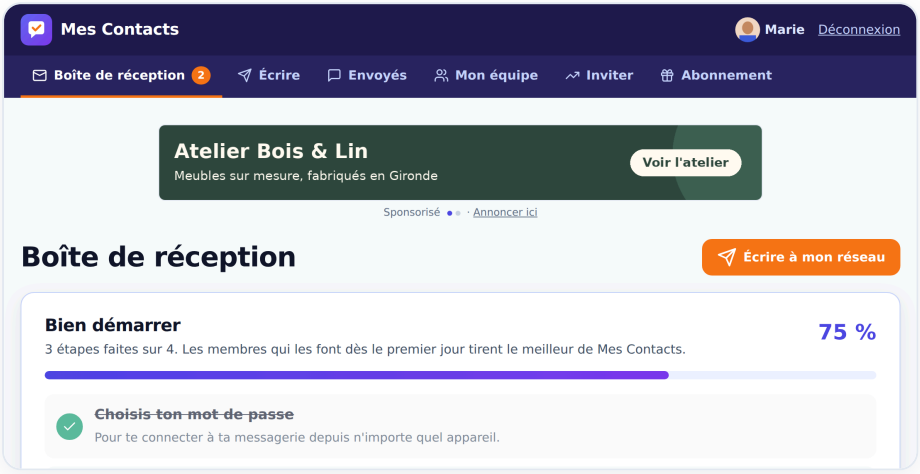
For the recipient

- You only receive broadcasts **if you have accepted them**: the "members' good deals" box at sign-up, or the "Les bons plans de ta région" (Good deals in your area) card in your space. Can be changed at any time in your preferences.
- **At most one per day**, kept separate from your messages.
- The sender never sees your name or your email.

15 Advertising NEW

A few discreet ads, booked by members, fund part of Mes Contacts. They are always marked "Sponsorisé" (Sponsored), and you can make them disappear with the Expert plan.

What you see in your messaging



A banner at the top of the page, marked "Sponsorisé". The little dots show how many ads are rotating this week.

- **A banner** at the top of the messaging pages. If several advertisers booked the week, their banners **rotate every 15 seconds** (rotation stops when your mouse is over it).
- **A text ad** at the top of your inbox, on a yellow background, with the advertiser's website.
- Ads are never shown inside your messages, nor in your space, nor in emails.
- **From the Expert plan** (and on Leader, Unlimited), no more ads at all. During the 14-day free trial, you enjoy this too.



The text ad, at the top of the inbox.

Your privacy is respected. No advertising cookies, no outside trackers: the advertiser doesn't know who you are. They only see totals (views, members reached, clicks), counted by the site itself.

Promoting your business: who can advertise?

Advertising is open to members **subscribed to a paid plan for at least 3 months**. It's a guarantee for everyone: advertisers are real members, already involved in the community. If you're not eligible yet, the Advertising page shows you the date from which you'll be able to book.

Sales will open when **1,000 members** see the ads. Before that, the Advertising page already shows the audience and the prices, so you can prepare. To get there: **Abonnement** → **Publicité** card → **Voir l'audience et les prix** (See audience and prices), or the **"Annoncer ici"** (Advertise here) link under the banner.

Two formats

Format	What you provide	Slots per week
Banner	An image **wider than it is tall**, of any size (728 × 90, 468 × 60, 1200 × 630…), in JPEG, PNG or WebP. You choose the part to display, and the site prepares the desktop version (**728 × 90**) and, if you like, a phone version (**320 × 100**). And the address of your page.	5
Text ad	A title and one or two lines of **40 characters** max each, and the address of your page.	3

> **TIP**
>
> **One or two versions?** Your banner is seen by all members, on computers and phones alike. By default, from your single image, the site prepares a wide, slim version for computers and a taller version for phones, and shows the right one for each screen. You can also tick « **Une seule bannière** » (A single banner): the same image is then shown everywhere, smaller on phones. Either way, write big enough to stay readable.

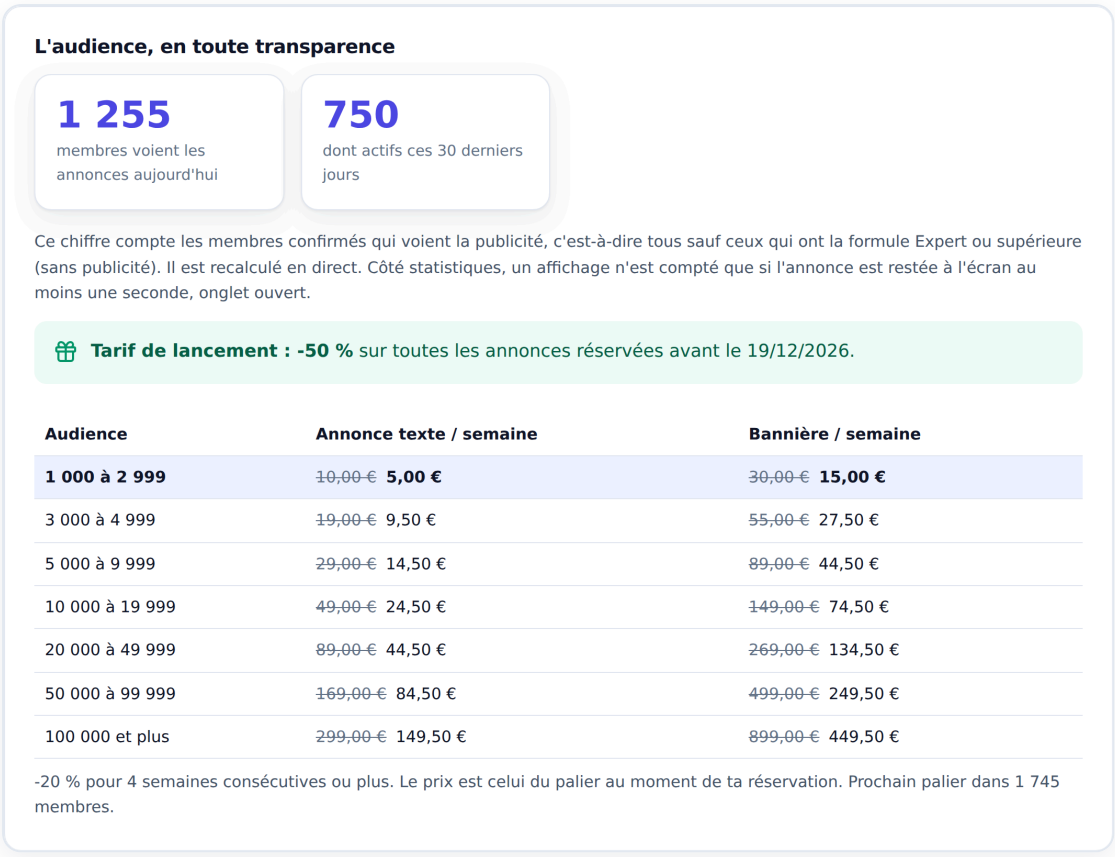


On phone: the 320 × 100 version.

The audience, fully transparent

On the Advertising page, you see **live** how many members see the ads (all confirmed members, except those on Expert or higher), and how many of them logged in during the last 30 days.

The price of a week depends on this audience, by **tiers**: the more the community grows, the more people your ad reaches. The price applied is the tier's price **at the time of your booking**.

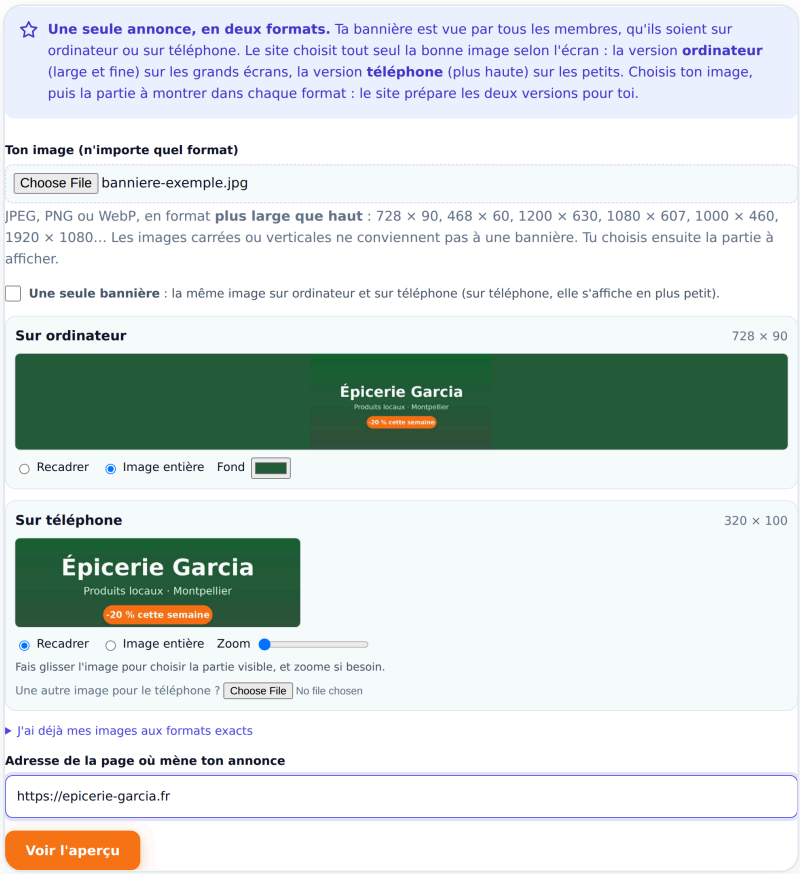


The audience and the weekly price grid. Here, during the launch rate: crossed-out prices are the normal prices.

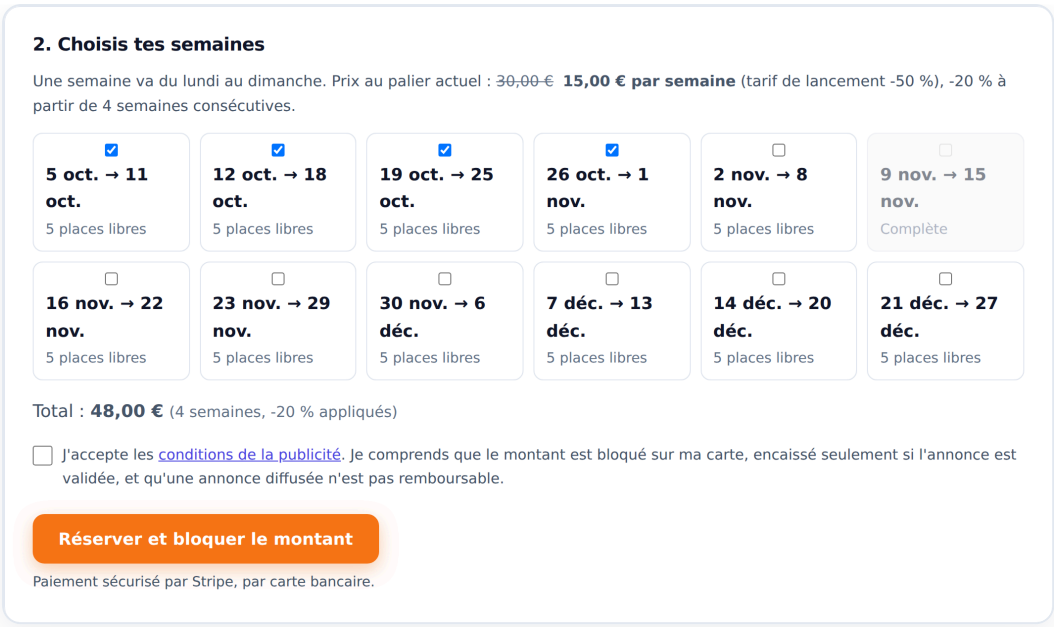
- **Launch rate: -50%** on all ads booked during the **first 3 months** after sales open. The end date is shown on the page.
- **-20%** when you book **4 consecutive weeks or more** (the two discounts add up).
- No referral commission is paid on advertising.

Booking your ad, step by step

1. On the Advertising page, tap **Créer une bannière** (Create a banner) or **Créer une annonce texte** (Create a text ad).
2. Choose your image: in each frame, drag it to choose the visible part and zoom if needed, or choose **Image entière** (Whole image) (with a colored background). For a text ad, write your text. Enter the address of your page, then tap **Voir l'aperçu** (See the preview): you see your ad exactly as members will see it, and you can edit it.
3. Tick your **weeks** (Monday to Sunday). The calendar shows the next 12 weeks and the free slots; the first possible week starts at least 3 days later, to allow time to check your ad. The total is calculated as you tick.
4. Tick the terms box, then tap **Réserver et bloquer le montant** (Book and hold the amount): you go through Stripe's secure payment page.



The banner form: your image, cropped in both formats, then the address of your page.



4 consecutive weeks ticked: the 20% discount applies straight away. A "Complète" (Full) week has no slots left.

The amount is held, not charged

When you book, Stripe **holds** the amount on your card, without charging it. Each ad is then **checked by hand**:

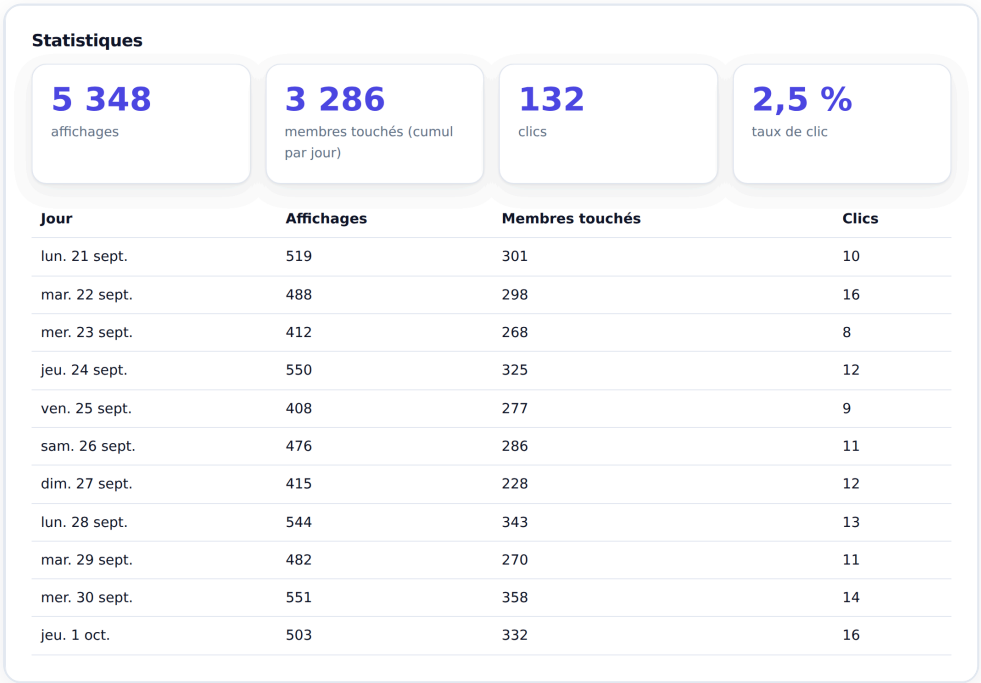
- **Ad approved**: the amount is charged, you receive an email, and your ad will run during the chosen weeks.
- **Ad refused**: the hold is cancelled, **nothing is charged**, and you receive an email with the reason.
- **No decision** within 6 days, or before your first week starts: the booking is cancelled automatically, with no charge.
- As long as your ad isn't approved, you can **cancel your booking** yourself, free of charge, from your ad's page.

> **GOOD TO KNOW**
>
> **Once approved, the booking is final**: an ad that has run is not refundable, except unstarted weeks if you withdraw within 14 days, or if Mes Contacts is at fault.

Refused: illegal, misleading, shocking, discriminatory or sexual content, promises of earnings, weapons, tobacco and products banned from sale, and links to dangerous websites or ones unrelated to the ad. Details in the terms of sale (CGV), "Publicité" article.

Your statistics, day by day

On your ad's page, you follow **views**, **members reached**, **clicks** and the **click rate**. A view is only counted if your ad stayed **at least one second on screen**, with the tab open: these are real views. A member who clicks several times in a day counts as a single click.



Statistiques

5 348	3 286	132	2,5 %
affichages	membres touchés (cumul par jour)	clics	taux de clic

Jour	Affichages	Membres touchés	Clics
lun. 21 sept.	519	301	10
mar. 22 sept.	488	298	16
mer. 23 sept.	412	268	8
jeu. 24 sept.	550	325	12
ven. 25 sept.	408	277	9
sam. 26 sept.	476	286	11
dim. 27 sept.	415	228	12
lun. 28 sept.	544	343	13
mar. 29 sept.	482	270	11
mer. 30 sept.	551	358	14
jeu. 1 oct.	503	332	16

The statistics of a text ad that ran for two weeks.

16 Referral and commissions

Inviting brings you a contact list, badges and free months. At launch, it may also earn you commissions.

What referral brings you

- **A contact list that belongs to you**, which receives your messages with no filter.
- **Milestones**: badges, and free months as credit when your guests subscribe (chapter 5), and the **referrer leaderboard**.
- **The founder price** if you confirm your registration before the launch.

Commissions

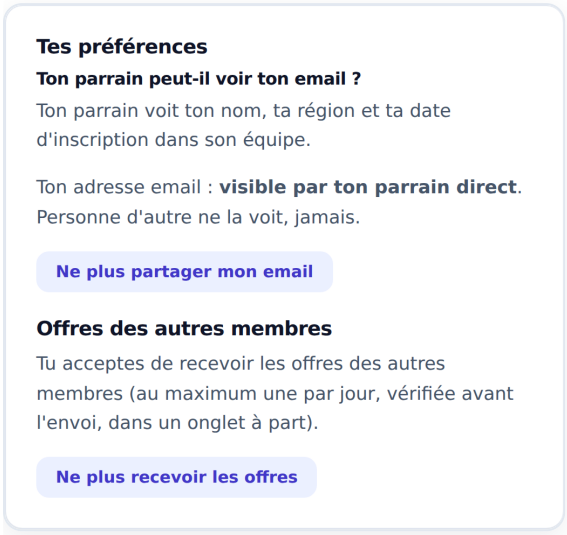
- **20%** of what **your direct guests** (level 1) pay: their plan and their directory listing, **on every payment** as long as they stay subscribed, and every **Broadcast** they buy.
- No commission on extra sends, advertising, your own purchases or the following levels.
- **Open to everyone**, including on the free version: you don't have to buy anything.
- Tracked in **"Mon abonnement"**. Each commission becomes available **15 days after the payment** (your guest's withdrawal period), then is paid as **credit** on your subscription or **by bank transfer** from €50 accumulated.
- If the payment is refunded, even partially, or disputed, the commission is **cancelled in full** (or deducted from your next payout if it was already paid). The reason is always shown.
- If you **gift** a new member to one of your directs (chapter 6), you keep the commission on them.

Situation	Calculation	Commission / month
3 guests at €9.90	3 × €1.98	**€5.94**
5 guests at €19.90	5 × €3.98	**€19.90** (your Expert plan covered)
20 guests at €14.90	20 × €2.98	**€59.60**

GOOD TO KNOW

Mes Contacts is not a pyramid scheme: no joining fee, no compulsory purchase, a commission on **a single level** and only on a real paid service. **No earnings are guaranteed**: it all depends on the purchases actually made by your guests. Commissions are income: everyone is responsible for declaring them according to their situation. The full rules are in the **CGV** (terms of sale).

17 Your settings, your data and your security

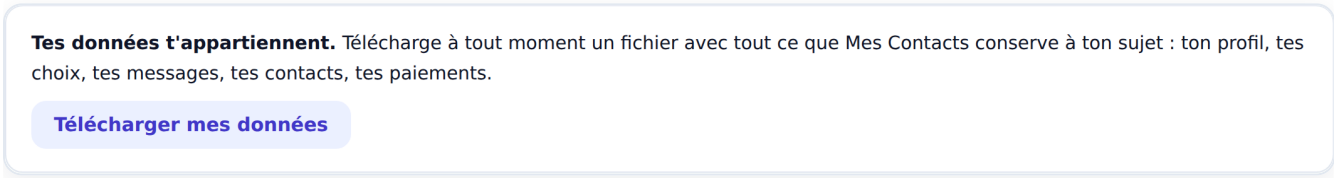


Your preferences, in your personal space.

Your settings

- **Sharing your email** with your sponsor: yes or no.
- **Other members' good deals**: receive them or not.
- **Mes Contacts news by email**: receive it or not.
- **Notifications**: to turn on on each of your devices.
- **Blocked senders**: the list and the button to unblock (in "Mon équipe").

Your data belongs to you NEW



- **Télécharger mes données** (Download my data): at the bottom of your space, a file with everything Mes Contacts keeps about you (profile, choices, messages, contacts, payments).
- **Supprimer mon inscription** (Delete my registration): at the very bottom of your space. Your data is erased immediately, and your guests join your own sponsor's list.
- After 3 years with no activity at all, an account is deleted automatically.
- Your data is **never sold**. Details are in the privacy policy.

Your security

- **Only people in your network can write to you**: your sponsor and those who invited them, your team privately, your added contacts, and Mes Contacts announcements.
- **Blocking** a sender and **reporting** a message takes one click. Every report is reviewed, and a sender reported by several members has their sending suspended.
- Nobody can find out whether an email address is registered on Mes Contacts.
- **Your space is personal.** During pre-launch, it opens with the link received by email; after the launch, you simply log in with your email and password. Either way, your space's address is a key: **never forward it**. To invite someone, only share your **invitation link** (mes-contacts.fr/r/…).

18 FAQ and help

I've lost the link to my space.

At the bottom of every page of the site, tap **My space** and enter your email: a new link arrives within seconds.

I've forgotten my password.

On the Connexion (Log in) page, tap **Mot de passe oublié** (Forgot password): you receive a link to choose a new one.

Someone says they signed up with my link, but I can't see them.

They probably haven't confirmed their email: they appear as "En attente" (Pending) among your direct guests. Remind them to click the link they received (and to check their spam).

Someone I know is already signed up with someone else.

Add them as an **added contact** (chapter 7): with their consent, they receive your messages and you can write to each other.

I no longer receive notifications.

In your space, tap "Désactiver sur cet appareil" (Turn off for this device), then turn it on again. On iPhone, make sure you open Mes Contacts from the home screen icon.

I have no sends left this week.

Each send recharges 7 days after being used. You can also schedule your message for later, buy a single send or move to a higher plan.

Why do I see ads?

A few member ads, marked "Sponsorisé", help fund Mes Contacts. They disappear completely from the **Expert** plan (chapter 15). No advertiser knows who you are.

Do I lose my founder price if I change plans?

No. Your founder price is **guaranteed for life**: you keep it even if you change plans, take a break or come back later (chapter 12).

How do I cancel my subscription?

"Abonnement" → **Gérer mon abonnement** (Manage my subscription) → Cancel. Your plan stays active until the end of the paid period.

How do I give my review of Mes Contacts?

In your space, in the **"Ton avis sur Mes Contacts"** (Your review) box: choose 1 to 5 stars and write a few words. Your review is checked before publication, then shown on the "Member reviews" page with your first name, the initial of your last name and your region. It is never rejected because of its rating.

Can I use Mes Contacts in my language?

Yes: the website, your space and the messaging are available in French, English, Spanish, Italian, German and Portuguese. Choose your language with **FR · EN · ES · IT · DE · PT** at the top of the pages: your choice is remembered. Members' messages stay in the language they were written in.

What happens to my data?

It is used only to run the service and is never sold. You can download or delete it at any time from your space.

A question that isn't in this guide?

Write to us at **contact@mes-contacts.fr** (in English if you like): we reply personally.

Now it's your turn: complete your profile, turn on your notifications, share your link with your 5 closest people… and welcome to Mes Contacts!